CITY OF MONROE — MGO | MyGovernmentOnline — CREATED BY GOVERNMENT FOR GOVERNMENT

The City of Monroe is now using My Government Online software for all Permits and Planning & Zoning Projects for Commercial & Residential development. How do I manage permits from anywhere?

The portal is available on-line at https://www.mgoconnect.org/cp?JID=263

Creating a Free User Account in MGO

1. To get started, go to https://www.mgoconnect.org/cp?JID=263
2. Click on the New Account link at the top of the screen
3. Fill out the short questionnaire with your preferred email, first name, last name, and a working phone number and click Create Account
4. You will receive an automated phone number verification call immediately after creating your account. Phone numbers are how we connect you with your projects.

PLEASE MAKE SURE YOU USE A WORKING NUMBER ON YOUR ACCOUNT.

If further assistance is needed, please contact the MGO support team by sending an email to support@mygovernmentonline.org or calling the MGO Help Desk at 985-851-0760. MyGovernmentOnline (MGO) representatives are available to assist with any software related questions.

MGO Connect can also be downloaded to your Android or iPhone

  Google Play Store OR Apple App Store

Inspections & Work Orders

- Real-time inspections on the job site
- Automatic work order assignment and scheduling tools
- Real-Time dashboards
- Photo and file upload
- Automatic phone, e-mail, and text notifications

Customer Portal

- Apply and pay online
- Track status of applications and permits
- Request inspections online
- Apply and renew contractor registrations
- Website and true mobile apps for public.

Project Completion and Automation

- Special tools to alert user to current task needing completion in the workflow
- Ability to automatically close the project once all criteria are met.
- Integration with GIS to automatically populate data on user forms and send customizable alerts
- Integration with financial and general ledger software

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